

**Section 1 - Identification of The Material and Supplier**

Sanitation Services Australia  
58 Commercial Drive  
Thomastown, Vic 3074

Phone: 03 9465 3936 (office hours)  
Fax: 03 9465 1156

**Chemical nature:** Bathroom cleaner  
**Trade Name:** Upgrade (Toilet Bowl and Urinal Cleaner)  
**Product Use:** Bathroom cleaner  
**Creation Date:** January, 2017  
**This version issued:** January, 2020 and is valid for 5 years from this date.  
**Poisons Information Centre: Phone 13 1126 from anywhere in Australia**

**Section 2 - Hazards Identification****Statement of Hazardous Nature**

This product is classified as: Xi, Irritating. Hazardous according to the criteria of SWA.

Not a Dangerous Good according to Australian Dangerous Goods (ADG) Code, IATA or IMDG/IMSBC criteria.

**SUSMP Classification:** S5

**ADG Classification:** Class 8: Corrosive Substances.

**UN Number:** 1760, CORROSIVE LIQUID, N.O.S.

**GHS Signal word: WARNING**

Skin Irritation Category 2

Serious eye irritation Category 2/2A

**HAZARD STATEMENT:**

H315: Causes skin irritation.

H319: Causes serious eye irritation.

**PREVENTION**

P102: Keep out of reach of children.

P262: Do not get in eyes, on skin, or on clothing.

P281: Use personal protective equipment as required.

**RESPONSE**

P362: Take off contaminated clothing and wash before reuse.

P301+P330+P331: IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.

P302+P352: IF ON SKIN: Wash with plenty of soap and water.

P305+P351+P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P332+P313: If skin irritation occurs: Get medical advice.

P337+P313: If eye irritation persists: Get medical advice.

P370+P378: Not combustible. Use extinguishing media suited to burning materials.

**STORAGE**

P404: Store in a closed container.

**DISPOSAL**

P501: If they can not be recycled, dispose of contents to an approved waste disposal plant and containers to landfill (see Section 13 of this SDS).

**Emergency Overview**

**Physical Description & Colour:** Pale straw-coloured liquid

**Odour:** Sweet odour

**Major Health Hazards:** no significant risk factors have been found for this product.

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### Section 3 - Composition/Information on Ingredients

Ingredients	CAS No	Conc, %	TWA (mg/m <sup>3</sup> )	STEL (mg/m <sup>3</sup> )
Sulfamic acid	5329-14-6	<10	not set	not set
Surfactants	secret	<5	not set	not set
Other non hazardous ingredients	secret	to 100	not set	not set

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other non hazardous ingredients are also possible.

The SWA TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5 day working week. The STEL (Short Term Exposure Limit) is an exposure value that may be equalled (but should not be exceeded) for no longer than 15 minutes and should not be repeated more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak" is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

### Section 4 - First Aid Measures

#### General Information:

You should call The Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 1126 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this SDS with you when you call.

**Inhalation:** No first aid measures normally required. However, if inhalation has occurred, and irritation has developed, remove to fresh air and observe until recovered. If irritation becomes painful or persists more than about 30 minutes, seek medical advice.

**Skin Contact:** Wash gently and thoroughly with warm water (use non-abrasive soap if necessary) for 10-20 minutes or until product is removed. Under running water, remove contaminated clothing, shoes and leather goods (e.g. watchbands and belts) and completely decontaminate them before reuse or discard. If irritation persists, repeat flushing and seek medical attention.

**Eye Contact:** Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for 15 minutes or until the product is removed, while holding the eyelid(s) open. Take care not to rinse contaminated water into the unaffected eye or onto the face. Obtain medical attention immediately. Take special care if exposed person is wearing contact lenses.

**Ingestion:** If product is swallowed or gets in mouth, do NOT induce vomiting; wash mouth with water and give some water to drink. If symptoms develop, or if in doubt contact a Poisons Information Centre or a doctor.

### Section 5 - Fire Fighting Measures

**Fire and Explosion Hazards:** The major hazard in fires is usually inhalation of heated and toxic or oxygen deficient (or both), fire gases. There is little risk of an explosion from this product if commercial quantities are involved in a fire.

This product is likely to decompose only after heating to dryness, followed by further strong heating.

Fire decomposition products from this product may be toxic if inhaled. Take appropriate protective measures.

**Extinguishing Media:** In case of fire, use carbon dioxide, dry chemical, foam or water fog. Water fog or fine spray is the preferred medium for large fires. Try to contain spills, minimise spillage entering drains or water courses.

**Fire Fighting:** If a significant quantity of this product is involved in a fire, call the fire brigade. There is little danger of a violent reaction or explosion if significant quantities of this product are involved in a fire. Recommended personal protective equipment is liquid-tight chemical protective clothing and breathing apparatus.

**Flash point:** Will not burn until water component is driven off.

**Upper Flammability Limit:** Does not burn.

**Lower Flammability Limit:** Does not burn.

**Autoignition temperature:** Does not burn.

**Flammability Class:** Does not burn.

### Section 6 - Accidental Release Measures

**Accidental release:** In the event of a major spill, prevent spillage from entering drains or water courses. Evacuate the spill area and deny entry to unnecessary and unprotected personnel. As a minimum, wear overalls, goggles and gloves. Suitable materials for protective clothing include no specific manufacturer recommendations. Use impermeable gloves with care. Eye/face protective equipment should comprise, as a minimum, protective glasses and, preferably, goggles. If there is a significant chance that vapours or mists are likely to build up in the cleanup area, we recommend that you use a respirator. Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned below (section 8). Otherwise, not normally necessary.

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Stop leak if safe to do so, and contain spill. Absorb onto sand, vermiculite or other suitable absorbent material. If spill is too large or if absorbent material is not available, try to create a dike to stop material spreading or going into drains or waterways. Because of the corrosiveness of this product, special personal care should be taken in any cleanup operation. Sweep up and shovel or collect recoverable product into labelled containers for recycling or salvage, and dispose of promptly. Recycle containers wherever possible after careful cleaning. After spills, wash area preventing runoff from entering drains. If a significant quantity of material enters drains, advise emergency services.

Contaminated area may be neutralised by washing with weak or dilute alkali. Baking soda, washing soda and limestone are suitable. This material may be suitable for approved landfill. Ensure legality of disposal by consulting regulations prior to disposal. Thoroughly launder protective clothing before storage or re-use. Advise laundry of nature of contamination when sending contaminated clothing to laundry.

## Section 7 - Handling and Storage

**Handling:** Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this SDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

**Storage:** This product is a Scheduled Poison. Observe all relevant regulations regarding sale, transport and storage of this schedule of poison. Store in a cool, well ventilated area. Check containers periodically for corrosion and leaks. Containers should be kept closed in order to minimise contamination. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. If you keep more than 10000kg or L of Dangerous Goods of Packaging Group III, you may be required to license the premises or notify your Dangerous Goods authority. If you have any doubts, we suggest you contact your Dangerous Goods authority in order to clarify your obligations. Check packaging - there may be further storage instructions on the label.

## Section 8 - Exposure Controls and Personal Protection

The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: **AS/NZS 1715**, Protective Gloves: **AS 2161**, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: **AS1336** and **AS/NZS 1337**, Occupational Protective Footwear: **AS/NZS2210**. Exposure limits have not been established by SWA for any of the significant ingredients in this product.

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems.

**Ventilation:** This product should only be used where there is ventilation that is adequate to keep exposure below the TWA levels. If necessary, use a fan.

**Eye Protection:** Protective glasses or goggles must be worn when this product is being used. Failure to protect your eyes may lead to severe harm to them or to general health. Emergency eye wash facilities must also be available in an area close to where this product is being used.

**Skin Protection:** Prevent skin contact by wearing impervious gloves, clothes and, preferably, apron. Make sure that all skin areas are covered. See below for suitable material types.

**Protective Material Types:** There is no data that enables us to recommend any type except that it should be impermeable.

**Respirator:** Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above. Otherwise, not normally necessary.

## Section 9 - Physical and Chemical Properties:

<b>Physical Description &amp; colour:</b>	Pale straw-coloured liquid
<b>Odour:</b>	Sweet odour
<b>Boiling Point:</b>	Approximately 100°C at 100kPa.
<b>Freezing/Melting Point:</b>	No specific data. Liquid at normal temperatures.
<b>Volatiles:</b>	Water component.
<b>Vapour Pressure:</b>	<0.13 kPa at 20°C
<b>Vapour Density:</b>	Heavier than air.
<b>Specific Gravity:</b>	1.05-1.075
<b>Water Solubility:</b>	Completely soluble in water.
<b>pH:</b>	No data.
<b>Volatility:</b>	No data.
<b>Odour Threshold:</b>	No data.
<b>Evaporation Rate:</b>	As for water.
<b>Coeff Oil/water Distribution:</b>	No data

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**Autoignition temp:** Does not burn.

## Section 10 - Stability and Reactivity

**Reactivity:** Most strong acids react with inorganic and organic bases such as amines to form salts. They also react with many metals liberating hydrogen gas. These reactions are often rapid and sometimes liberate much heat. They can also decompose many organic materials such as esters, in a reaction called hydrolysis.

**Conditions to Avoid:** This product should be kept in a cool place, preferably below 30°C. Keep isolated from combustible materials. Protect this product from light.

**Incompatibilities:** bases, zinc, tin, aluminium and their alloys.

**Fire Decomposition:** This product is likely to decompose only after heating to dryness, followed by further strong heating. Combustion forms carbon dioxide, and if incomplete, carbon monoxide and possibly smoke. Water is also formed. May form nitrogen and its compounds, and under some circumstances, oxides of nitrogen. Occasionally hydrogen cyanide gas in reducing atmospheres. May form oxides of sulfur (sulfur dioxide is a respiratory hazard) and other sulfur compounds. Most will have a foul odour. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

**Polymerisation:** Polymerisation reactions are unlikely; they are not expected to occur.

## Section 11 - Toxicological Information

**Local Effects:**

**Target Organs:** There is no data to hand indicating any particular target organs.

## Classification of Hazardous Ingredients

Ingredient	Risk Phrases
Sulfamic Acid	No risk phrases at concentrations found in this product
	<ul style="list-style-type: none"><li>• Eye irritation - category 2</li><li>• Skin irritation - category 2</li><li>• Hazardous to the aquatic environment (chronic) - category 3</li></ul>

## Potential Health Effects

**Inhalation:**

**Short Term Exposure:** Available data indicates that this product is not harmful. However product may be mildly irritating, although unlikely to cause anything more than mild transient discomfort.

**Long Term Exposure:** No data for health effects associated with long term inhalation.

**Skin Contact:**

**Short Term Exposure:** This product is a skin irritant. Symptoms may include itchiness and reddening of contacted skin. Other symptoms may also become evident, but if treated promptly, all should disappear once exposure has ceased.

**Long Term Exposure:** No data for health effects associated with long term skin exposure.

**Eye Contact:**

**Short Term Exposure:** This product is a severe eye irritant. Symptoms may include stinging and reddening of eyes and watering which may become copious. Other symptoms such as swelling of eyelids and blurred vision may also become evident. If exposure is brief, symptoms should disappear once exposure has ceased. However, lengthy exposure or delayed treatment is likely to cause permanent damage.

**Long Term Exposure:** No data for health effects associated with long term eye exposure.

**Ingestion:**

**Short Term Exposure:** Significant oral exposure is considered to be unlikely. This product, while believed to be not harmful, is likely to cause headache and gastric disturbance such as nausea and vomiting if ingested in significant quantities. However, this product may be irritating to mucous membranes but is unlikely to cause anything more than transient discomfort.

**Long Term Exposure:** No data for health effects associated with long term ingestion.

**Carcinogen Status:**

**SWA:** No significant ingredient is classified as carcinogenic by SWA.

**NTP:** No significant ingredient is classified as carcinogenic by NTP.

**IARC:** No significant ingredient is classified as carcinogenic by IARC.

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## Section 12 - Ecological Information

This product is biodegradable. It will not accumulate in the soil or water or cause long term problems.

## Section 13 - Disposal Considerations

**Disposal:** This product may be recycled if unused, or if it has not been contaminated so as to make it unsuitable for its intended use. If it has been contaminated, it may be possible to separate the contamination in some way. Only if neither of these options is suitable, we suggest that you contact a specialist disposal company to arrange disposal, but we recommend that it be neutralised in a controlled manner before disposal.

## Section 14 - Transport Information

**UN Number:** This product is not classified as a Dangerous Good by ADG, IATA or IMDG/IMSBC criteria. No special transport conditions are necessary unless required by other regulations.

## Section 15 - Regulatory Information

**AICS:** All of the significant ingredients in this formulation are compliant with NICNAS regulations. The following ingredient: Sulfamic acid, is mentioned in the SUSMP.

## Section 16 - Other Information

**This SDS contains only safety-related information. For other data see product literature.**

### Acronyms:

<b>ADG Code</b>	Australian Code for the Transport of Dangerous Goods by Road and Rail (7 <sup>th</sup> edition)
<b>AICS</b>	Australian Inventory of Chemical Substances
<b>SWA</b>	Safe Work Australia, formerly ASCC and NOHSC
<b>CAS number</b>	Chemical Abstracts Service Registry Number
<b>Hazchem Code</b>	Emergency action code of numbers and letters that provide information to emergency services especially firefighters
<b>IARC</b>	International Agency for Research on Cancer
<b>NOS</b>	Not otherwise specified
<b>NTP</b>	National Toxicology Program (USA)
<b>R-Phrase</b>	Risk Phrase
<b>SUSMP</b>	Standard for the Uniform Scheduling of Medicines & Poisons
<b>UN Number</b>	United Nations Number

THIS SDS SUMMARISES OUR BEST KNOWLEDGE OF THE HEALTH AND SAFETY HAZARD INFORMATION OF THE PRODUCT AND HOW TO SAFELY HANDLE AND USE THE PRODUCT IN THE WORKPLACE. EACH USER MUST REVIEW THIS SDS IN THE CONTEXT OF HOW THE PRODUCT WILL BE HANDLED AND USED IN THE WORKPLACE.

IF CLARIFICATION OR FURTHER INFORMATION IS NEEDED TO ENSURE THAT AN APPROPRIATE RISK ASSESSMENT CAN BE MADE, THE USER SHOULD CONTACT THIS COMPANY SO WE CAN ATTEMPT TO OBTAIN ADDITIONAL INFORMATION FROM OUR SUPPLIERS. OUR RESPONSIBILITY FOR PRODUCTS SOLD IS SUBJECT TO OUR STANDARD TERMS AND CONDITIONS, A COPY OF WHICH IS SENT TO OUR CUSTOMERS AND IS ALSO AVAILABLE ON REQUEST.

Please read all labels carefully before using product.

This SDS is prepared in accord with the SWA document "Preparation of Safety Data Sheets for Hazardous Chemicals - Code of Practice" (December 2011)

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